



VOLUNTEERS GENERAL INFORMATION

ASB Classic and Heineken Open

31st December to 14th January 2012



THE UNSUNG HEROES

The ASB Classic and Heineken Open would not exist if it were not for the generous volunteers who join our team each year.

If you have a passion for tennis and want to part of Auckland's two biggest annual sporting events, then we may have a position for you.

We are looking for dedicated and enthusiastic individuals with a diverse range of skills and experience to volunteer at the ASB Classic Women's International and the Heineken Open Men's International in January 2012 in the following areas:

- **Court Services:** deliver on-court supplies and service by preparing match and practice courts with towels, water, drinks and umbrellas
- **Ushers:** first point of contact for the public as they enter the ASB Tennis Centre, providing general assistance throughout the venue and guiding patrons to their seats
- **Marshalls:** responsible for crowd safety and player movement around the venue.
- **Drivers:** responsible for providing transport services as a courtesy car driver to transport players, coaches and official guests of the tournaments.
- **Transport and Practice Desks:** responsible for assisting the players with practice court and transport bookings.
- **Tournament Runner/Activity Volunteers:** providing general assistance to all tournament departments with supplies to offices and boxes, volunteers and officials, assisting with tennis-based activities, and providing assistance to patrons with special needs as required;
- **Ballkids:** retrieval and distribution of tennis balls and other on court needs (*Please contact Rebecca Eason – rebecca@tennisauckland.co.nz or 373 1706 regarding Ballkid Applications*)
- **Scoreboard Volunteers:** responsible for posting scores on match court scoreboards as required.

Volunteers must be available during the tournament period (27th December 2011 - 15th January 2012) for a minimum of four days (priority will be given to those that can work more). All volunteers must attend a compulsory Tournament Briefing/Orientation evening to be scheduled in mid December 2011.

AGE GUIDELINES	
Ballkids	11 to 14 years of age (as at 1 December, 2011)
Scoreboard Operators	15 to 18 years of age (as at 1 December, 2011)
Drivers	Must be over 25 years of age (as at 1 December, 2011)
Ushers, Court Services, Marshalls, Tournament Runners/Activity Volunteers, Transport & Practice Desks	Must be at least 18 Years of age (as at 1 December, 2011)



VOLUNTEERS GENERAL INFORMATION Continued



VOLUNTEER BENEFITS

As a volunteer at the 2012 ASB Classic and/or Heineken Open you will be provided with the following benefits:

- Uniform
- Daily food provisions
- Volunteer Accreditation Pass
- Car Parking
- Invitation to the volunteers thank you function at the conclusion of the event and access to the Heineken After Party.
- Invitation to the mid winter Volunteers Function

If you would like to be a part of these two incredible events - apply now!
Please complete the ***Volunteer Interest Form*** and return to Tennis Auckland.
Volunteer interviews will be scheduled after 7th October, 2011.

Applications close 5pm Friday 7th October 2011.